



**Angels of Care Pediatric Home Health** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Angels of Care Pediatric Home Health** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**Angels of Care Pediatric Home Health:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Angels of Care Pediatric Home Health Heather Rodgers, CCO, Civil Rights Coordinator

If you believe that **Angels of Care Pediatric Home Health** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Heather Rodgers, CCO, Civil Rights Coordinator, P.O. Box 338, Howe, Texas 75459 – Mailing/8001 S. US Highway 75, Sherman, Texas 75090 - Physical, 903-532-1400/844-986-9090, 903-532-1401-Fax, [compliance@angelsofcare.com](mailto:compliance@angelsofcare.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Heather Rodgers, CCO, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW  
Room 509F, HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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- MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auauanaga fesoasoan, e fai fua e leai se totagi, mo oe, Telefoni mai: 1- 844-986-9090.
- LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jermal in jipañ ilo kajin ñe aṃ ejjelok wōñāñ. Kaalok 1-844-986-9090
- ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-844-986-9090
- MEI AUCHEA: Ika iei foosun fonuomw: Foosun Chuuk, iwe en mei tongeni omw kopwe angei aninisin chiakku, ese kamo. Kori 1-844-986-9090
- ATENSYON: Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa 1-844-986-9090
- ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-844-986-9090
- KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-844-986-9090
- PERHATIAN: Jika Anda berbicara dalam Bahasa Indonesia, layanan bantuan bahasa akan tersedia secara gratis. Hubungi 1-844-986-9090
- DİKKAT: Eđer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-844-986-9090
- به پهيووندى 1- 844-986-9090 بهردمسته تو بؤ ،بهخوړايي ،زمان يارمېتى خزمهتگوزاريهكاني ،مكېتد قهسه كوردى زمانى به نهگېر :ناگادارى
- శ దద్ టం : ఒక ఆ ర పైల గ స మ ట డ త న్నంపి, రక పైల గ పంపా స యక వల ఉ తంపా లంపా . 1-844-986-9090
- PID KENE: Na ye jam nē Thuonjan, ke kuony yenē kōc waar thook atō kuka lēu yōk abac ke cīn wēnh cuatē piny. Yuopē 1-844-986-9090
- MERK: Hvis du snakker norsk, er gratis språkassistansetjenester tilgjengelige for deg. Ring 1-844-986-9090
- ATENCIÓ: Si parleu Català, teniu disponible un servei d'ajuda lingüística sense cap càrrec. Truqueu al 1-844-986-9090
- ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-844-986-9090
- Ntj: Ọ buru na asu lbo, asusu aka ọasụ n'efu, defu, aka. Call 1-844-986-9090
- AKIYESI: Bi o ba nsọ èdè Yorùbú ofè ni iranlọwọ lori èdè wa fun yin o. E pe ẹrọ-ibanişọrọ yi 1-844-986-9090
- Ni songen mwohmw ohte, komw pahn sohthe anahne kawehwe mesen nting me koatoantoal kan ahpw wasa me ntingie [Lokaiahn Pohnpei] komw kalangan oh ntingidieng ni lokaiahn Pohnpei. Call 1-844-986-9090
- Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kanschst du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-844-986-9090
- E NĀNĀ MAI: Inā ho‘opuka ‘oe i ka ‘ōlelo [ho‘okomo ‘ōlelo], loa‘a ke kōkua manuahi iā ‘oe. E kelepona iā 1-844-986-9090
- MAANDO: To a waawi [Adamawa], e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-844-986-9090
- Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 1 – xxx-xxx-xxxx
- ATENSIÓN: Yanggen un tungó [I linguahén Chamoru], i setbision linguahé gaige para hagu dibatde ha . Agang I 1-844-986-9090
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- Dè ɖɛ nià kɛ dyédé gbo: Ɔ jü ké m̄ [Bàsò- wùdù-po-nyò] jü ní, níí, à wuɖu kà kò dò po-poò béin m̄ gbo kpáa. Dá 1-844-986-9090
- ANOMPA PA PISAH: [Chahta] makilla ish anompoli hokma, kvna hosh Nahollo Anompa ya pipilla hosh chi tosholahinla. Atoko, hattak yvmma im anompoli chi bvnnakmvt, holhtina pa payah: 1-844-986-9090